How do I become a contributor to the Knowledge Base?

Q: How do I become a contributor to the Knowledge Base?

- How do I become a contributor to the Knowledge Base?
- How can I directly contribute articles to the Knowledge Base?
- How do I request authoring permissions in the Knowledge Base?

Context

This knowledge base and help system

Who can contribute?

Any member of the MIT community with IT knowledge to share can become a contributor (create and edit articles) in the Community Contributions space. IS&T staff can also create and edit articles in IS&T Contributions.

How do I become a contributor?

The easiest and best way is to contact the knowledge base team at kb-help@mit.edu. An RT ticket is also created to ensure tracking and follow up on any questions.

Contributions are encouraged

Remember that you can also always suggest an article to be added by someone else, resources permitting. But the surest way to get articles into the KB is to write them yourself!